National EMS Quality Alliance

Measures Development Committee

Conference call #1: November 20, 2018 3:00 pm EST

AGENDA

- 1. Welcome and Introductions
- 2. Overview of NEMSQA Mission
 - a. Review Charter from NHTSA
 - b. Review Mission/Vision NEMSQA
- 3. What is a good measure? How do we identify it? Introductory Discussion
 - Measure Criteria: (Importance to Measure and Report, Reliability and Validity: Scientific Acceptability of the Measure Properties, Feasibility, Usability and Use, Comparison to Related and Competing Measures)
 - b. Measure Types: (Structure, Process, Outcome, Balancing)
 - c. Domains (Patient and Family Engagement, Patient Safety, Care Coordination, Clinical Process/Effectiveness and others)
- 4. Objectives/Aims of Measures Development Committee
 - a. Review EMS Compass Measures
 - b. Develop process to identify and develop other measures
 - c. Operationalize naloxone/opiate measure from evidence-based guideline group
- 5. Committee Ground-Rules
- 6. Review of EMS Compass project
 - a. Overview of EMS Compass project and outputs
 - b. Brief EMS Compass Measure Review (attachment)
- 7. Committee leadership and working structure
 - a. Leadership application (Chair, Vice Chair)
 - b. Structure of measure development review and evaluation
- 8. Who do we need? Introductory discussion
 - a. Technical measure development advisor
 - b. NEMSIS/Data expert/ePCR Vendors
 - c. Scientific consensus development expert (Delphi) and Research/Evidence
 - d. Public Input
- 9. Open Discussion/Next Steps develop call schedule and project management outline.

NEMSQA Measurement Development Committee Conference Call

DATE: Tuesday, November 20, 2018 TIME: 2:00-3:00PM (Central Time)

MINUTES

In Attendance:

MEASUREMENT DEVELOPMENT COMMITTEE REPRESENTATIVES: Michael Redlener MD, FAEMS (National Association of EMS Physicians), Theresa Morrison-Quinata (Emergency Medical Services for Children), Sean Andrews (Health and Human Services Office of the Assistant Secretary for Preparedness and Response), Joe Penner (Academy of International Mobile Health Integration), Paul Brennan (International Association of EMS Chiefs), Peter Fischer MD, FACS, Jonathon Washko (Northwell Health), Kathleen Brown, MD (Children's National Health System), Diane Pilkey (Emergency Medical Services for Children), Brooke Burton (National EMS Management Association), Lori Hollowell (American Heart Association), Mike Hall (American Ambulance Association)

ACEP STAFF: Pat Elmes, Mari Houlihan

Discussion Items:

- 1. Dr. Redlener opened the meeting at 3:02PM
- 2. Mr. Hall stated the NEMSQA vision statement and mission statement and opened the discussion on how the NEMSQA Measurement Development Committee will contribute to the NEMSQA mission. After discussion, two committee goals were decided by the group; 1. Reviewing Compass measures and 2. Deciding on quality indicators to be used to evaluate quality measures
- 3. The group discussed criteria to use when considering what measures to develop. It was suggested to consider evaluating existing measures as well as creating new measures. The group also discussed the desire to connect with health system partners and include their input in the measures development process.
- 4. The group agreed this committee is responsible for creating measures to be designed with board approval. The process for creating measures was discussed and is to be determined off line and brought back to the group. The group discussed needing evidence before creating a guideline, and the need to operationalize existing evidence-based measures to determine if they are high quality and workable.
- 5. The group agreed that measures should improve patient outcomes, improve national disaster preparedness, and improve community health. Additionally, the CMS reimbursement policy needs quality measures.
- 6. Dr. Redlener asked the committee to review Compass measures to discuss next call
- 7. Mr. Washko volunteered to serve as Vice Chair of the committee, and Ms. Burton was nominated to serve as Chair. The board will ratify leadership positions on the next call.

- 8. The group discussed the need to add frontline providers to help guide measurement development, as well as the need to seek public input. Other roles that need to be filled include Technical Measure Development Advisor, NEMSIS/ DATA expert, Delphi Development expert, and Research/Evidence expert. The group also discussed the potential need to create subcommittees.
- 9. Dr. Redlener stated he would send a poll to determine a date for a mid-December call. The meeting adjourned at 3:02 PM.